

When your team can't pick up, Jenny AI answers and books the job.

The typical shop misses 1 in 7 calls. Jenny AI picks up, works out what's urgent, and books the job in ServiceTitan.

● **After hours** nights, weekends, holidays

● **Overflow** when every CSR is busy

Jenny AI · inbound call Booked ✓
Main line · 2:39

Jenny AI 0:01
It's a great day at Cedar Hollow Plumbing & Air. What can I help you with today?

Julie Carter 0:15
There's a leak in the main water line.

● Urgent · Plumbing · Active leak

- ✓ 0:31 Caller ID matched in ServiceTitan · Julie Carter, member
- ✓ 0:52 Service address confirmed · 418 Birch Ln
- ✓ 1:20 Next open time found · tomorrow, 8 to 10

Jenny AI 1:48
You're booked for tomorrow, 8 to 10. The \$49 evaluation is waived if you go ahead with the repair.

UpSmith · to On-call 6:58 PM

Urgent: main water line leak

Booked	Tomorrow, 8:00 to 10:00
Caller	J. Carter · (555) 010-4471
Address	418 Birch Ln
Account	Member · homeowner
Fee	\$49 accepted

Recording + transcript attached

80%+

booking rate when
Jenny AI offers a time.

90%+

of conversations
never need a person.

24/7

coverage, nights,
weekends and holidays.

1 day

average time to go live.

WHAT JENNY AI HANDLES ON EVERY CALL



Spots emergencies

Flags urgent calls by trade, using rules you set.



Read every call

Recorded and transcribed, so you can check her work.



Books the job

Offers real open times and books it in ServiceTitan.



Alerts your team

Sends on-call or dispatch the details and the recording.



Sounds like you

Uses your greeting, your fees and your membership names.



Frees up your CSRs

She takes routine calls like hours, reschedules and ETA questions.

Jenny AI works with the phone system you already have.

We'd be glad to show you how she would handle your calls.

SCAN TO BOOK A DEMO
upsmith.com/demo

